

PUBLIC SAFETY TELECOMMUNICATOR

(NDP.PST) CERTIFICATE

The Lake Land College Public Safety Telecommunicator Certification Program is designed with the assistance of 911 Dispatch/Telecommunicator Personnel and a suggested program by leaders in public safety communication. The program is modeled from an Illinois Public Safety Telecommunicator Certification Program designed by the joint effort of the Association of Public Safety Communications Officials (APCO) and the National Emergency Number Association (NENA). The suggested certification has been approved by the Public Safety Telecommunicator Training Standards and Certification Committee (PSTTSCI) for the purpose of providing the students of the program with a basic understanding of public safety communications including field internship, and courses directly related to skills and knowledge required to successfully acquire and maintain employment as a public safety telecommunicator. It is designed to provide a student who successfully completes the certification program with the basic skills and knowledge that will be required by public safety telecommunicator dispatch centers. Completion of this program does not guarantee certification by the state of Illinois, or employment by a public safety telecommunicator agency.

Gainful employment

For more information regarding related occupations, graduation rates and program costs, visit the [Gainful Employment information provided here](#).

FIRST YEAR

| First Semester | Hours |
|---|------------------|
| BUS-113 Keyboarding | 3.0 |
| CIS-160 Practical Software Application | 3.0 |
| EMS 091 Public Safety Telecommunicator | 3.0 |
| HED-178 Responding to Emergencies | 2.0 |
| SPE-200 Interpersonal Communication | 3.0 |
| PSY-271 Intr/Psychology | 3.0 |
| SEMESTER TOTALS | 17.0 |
| TOTAL PROGRAM HOURS | 17.00 |

- * There are prerequisites, course requisites, or minimum placement test scores for this course.
- ** Electives must be approved by the Program Coordinator
- + Course only offered fall semester
- ++ Course only offered spring and summer semester
- +++ Course only offered spring semester
- ++++ Course offered in summer term only
- ^ SOS 050 Human Relations and PSY 271 Introduction to Psychology cannot be used as a social science elective
- ^^ Consult Academic Advisor for appropriate course
- ^^^ Course requires a 30-hour practicum experience in addition to classroom lecture hours
- ^^^^ ECE 120 and ECE 125 must be taken the same semester