Tim Davenport finds strength, support and academic opportunity at Lake Land.

On Tim’s first day at Lake Land College, he arrived to his classroom 20 minutes early because he wanted to secure a seat that would ensure his comfort in the new environment. “It took me three years to muster the courage to go to school after I came home,” said Davenport. “Before that, I just simply wasn’t in the right mindset.”

Davenport, Sullivan, is a Marine Corp combat veteran who did two tours in Operation Iraqi Freedom. During that time, Davenport found himself in some of the most violent parts of the Anbar Province, near the Sunni Death Triangle.

“My mother and father both served in the Marines, so going to the service right out of high school was something I really wanted even though I’ve made sacrifices along the way,” said Davenport. When he returned home, Davenport was diagnosed with Post-Traumatic Stress Disorder (PTSD) and said that he had a difficult time adjusting to civilian life. After meeting with psychologists and psychiatrists for nearly three years at the Veterans Affairs hospital, Davenport realized he was ready to take the next steps in his life.

Because he was still mending from his experiences in Iraq, he wanted to ease into school and chose to enroll at Lake Land because he wasn’t sure if he was ready for a four-year commitment at a university. Davenport said for him, the smaller classes and personal relationships he formed with instructors offered the adjustment period he needed to succeed academically and socially.

Davenport enrolled in the business administration program, which concentrates on accounting, finance, management, marketing and computer information systems, and it wasn’t too long after his first few classes that instructors noticed he was an excellent student who stood out in the classroom.

“Tim works very hard to make sure he learns all details covered in a course,” said Kathy Black, business division chair and instructor. “Tim is also a mature student who accepts responsibility for his own learning—every teacher’s dream.”

During his time at Lake Land, Davenport worked in the Tutoring Center and helped students with their school work including college algebra, financial accounting, business statistics and finite math. For his exceptional contributions to the business division at Lake Land College, Davenport was awarded with the Outstanding Student Award for the business division.

Business Tech Student Makes Typing History

Lake Land College’s office technology student, Mary Poe, Effingham, recently typed her way into excellence in the business program. Poe achieved her goal of typing 103 words per minute with zero errors, making her the top typist in the department. “The first day of class, I was typing 88 words per minute,” explained Poe. “My record for five minute timings is 103 words per minute and on one minute timings, I’ve gotten up to 130.”

Poe, who is pursuing an associate degree as a legal administrative assistant, reached her goal in Business 114, an advanced formatting course, as part of her required coursework. “This is a big deal because rarely do students type over 100 words per minute,” said Kathy Black, business division chair and instructor. “Mary is only the second student I have had in class to type this quickly in my 16 years at Lake Land.”

According to Poe, she has always been a fast typist, but she said she is looking very forward to adding this accomplishment to her resume. “Despite drastic changes in technology in the past century, something that has remained relatively constant is the method for inputting text: keyboarding,” said Black. “In an era where communication is expected to occur instantly, the ability to key quickly is more important today than ever before.”

For more information about this program, visit www.lakeland.cc.il.us/as/bus/index.cfm.

Mary Poe, Office Technology student at LLC.
Business Division Offers Best Practices for Advising at LLC

As experts for their divisions, faculty members can guide students through their divisions’ coursework and guidelines best. With summer and fall registration underway, here are a few strategies and tips from the Business Division, outlining their techniques and practices for successful advisement.

Some of the activities that the Business Division consistently follows include:

- Emailing students a few weeks before advisement and attaching curriculum guides for programs (the division secretary often creates the email group for instructors to use because the ones in IRIS don’t let you attach a document);
- Being available in their offices beyond just office hours when they are not in class;
- Returning phone calls and emails from advisees promptly;
- Announcing advising information to students in class;
- Wearing advising shirts;
- Taking interruptions from advisees cheerfully and welcoming them into their offices;
- Talking with advisees about more than just the classes they sign up for; for instance, if they have a bad semester or low GPA and inquiring why so that they can work with them on strategies for improvement.

"Communication is so important to the advisement process, and the Business Division does an outstanding job managing their regular responsibilities in addition to advisement” said Krista Burrell, counselor.

According to Kathy Black, business division chair, instructors like Lisa Jobe, Kathy Daugherty, John Carpenter and Scott Rhine stand out as exceptional advisors because while they have high numbers of advisees, they enjoy advising and are readily accessible to students during the advisement period.

Marcy Satterwhite Receives Regional & State Awards

Marcy wins NCBEA 2012 Postsecondary Teacher of the Year Award and the IACTE 2013 Teacher of the Year Award.

The North Central Business Education Association (NCBEA) awarded Marcy Satterwhite, business instructor and coordinator of the desktop publishing and graphic design programs at Lake Land College, the 2012 Postsecondary Teacher of the Year Award for outstanding contributions to business education.

Satterwhite received the award at the NCBEA regional conference held in Indianapolis on Nov. 16. The North Central Region is made up of eight states which includes Illinois, Indiana, Iowa, Michigan, Minnesota, Missouri, Ohio and Wisconsin.

The Illinois Association of Career and Technical Education (IACTE) also awarded Satterwhite with their Teacher of the Year Award for 2013. The award was presented at the IACTE conference on February 21 in Normal Illinois. IACTE’s Teacher of the Year award recognizes teachers who are providing outstanding career and technical education programs for youth in their respective fields and communities. Recipients of this award must have made significant contributions toward innovative, unique and novel programs that are serving to improve and promote career and technical education.

Satterwhite has been a business instructor at Lake Land College since 1997. Beyond her responsibilities in the business division, Satterwhite is also a Diversity Education Task Force member and the sponsor of the B-GLADD student club.

Satterwhite’s professional memberships include the Illinois Business Education Association (IBEA), serving in leadership roles as an officer from 2008-2011 and as a current board member; Eastern Illinois Business Education Association (EIBEA), serving in various leadership roles including her present role as EIBEA president; National Business Education Association (NBEA); North Central Business Education Association (NCBEA); International Society for Business Education (ISBE); Delta Pi Epsilon (DPE); and the National and Illinois Associations of Career and Technical Education.

Satterwhite has been recognized by various professional organizations as an outstanding teacher and as an outstanding club advisor. She received the Illinois Business Education Association Postsecondary Teacher of the Year award in 2011 and the Lake Land College Outstanding Club Advisor Award in 2010.

Welcome to Sheryl Brummer

Sheryl joins LLC as the new Business Division Administrative Assistant.

Greetings! I’m Sheryl Brummer, the new administrative assistant for the Business Division! As an alumna of Lake Land College, I am very happy to be back on campus.

In 2005, I started my teaching career in the business department at Robinson High School. No words can describe the joy of teaching at Robinson. So many memories and friendships were formed during my first teaching job. During the summer of 2008, I left my job at Robinson but began a new teaching position at Newton Community High School. As an alumna of Newton Community High School, working side-by-side with my previous teacher was a great honor! Their acceptance and willingness to help was a true sign that teachers are some of the most helpful people there are. This position unfortunately was short-lived as I was released due to reduction in force at the end of the 2009-2010 school year. During the next few years, I taught part-time at Olney Central College, Lake Land College and Robinson High School.

Besides teaching, I also began working with a direct sales company called Initials, Inc. In such a short period of time, I have grown a phenomenal team of women. I can honestly say that the skills that I have learned through teaching have allowed me to effectively communicate and relate team members, customers and hostesses.

Besides teaching, my family is a huge part of my life. In 2004, I went on a blind date and met the man of my life. Thanks to that blind date, we have two beautiful daughters, Allison, who is four and Madilyn, who is two. We reside in Jasper County.

Lake Land College is a fantastic place to work! I am very thankful for this opportunity to continue working in the business field with an outstanding group of individuals!

Lake Land College’s Business Division Creates Transfer Agreement with EIU

Students who have or will graduate with an associate degree in three Information Technology (IT) programs from Lake Land College can now seamlessly transfer to Eastern Illinois University to earn a four-year degree.

Like articulation agreements with other senior institutions, this articulation agreement offers students who have earned an associate in applied science degree in Information Technology – Network Administration, Programming or Web Technology – the opportunity to complete a bachelor’s degree in Management Information Systems at EIU.

“This is very exciting for us to be able to offer our students an option nearby to complete a bachelor’s degree,” said Kathy Black, business division chair and instructor. “So many of our students are geographically tied to this region and before this agreement, EIU was never a transfer option for graduates of these programs, but now it is.”

According to Black, the transfer agreement is available to former, current and future students of the three IT programs, but admissions requirements for EIU must be met, just like with any other program.

Black said that she and other faculty members at Lake Land such as Scott Rhine, network administration coordinator and IT instructor; Denise Walk, Web technology coordinator and IT instructor; and Angie Davison, programming coordinator and IT instructor, have been working closely with EIU to ensure the curriculum at Lake Land provides students with the skill set and knowledge to enter junior level classes at EIU.

To learn more about this articulation agreement, contact Black at (217) 234-5348 or kblack@lakeland.cc.il.us.

Visit the Lake Land College Business Division Online at: http://www.lakelandcollege.edu/as/bus/biz

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Newsletter Designed By: Marilyn Garrard
Forty-four year old Webb Hall is looking a little younger these days after the completion of a $5.4 million renovation project that took place last summer. The renovation project aimed not only to enhance the learning environment of the building, but also to include sustainable building practices which further reduce the college’s carbon footprint.

Specific renovations for Webb Hall included infrastructure improvements and sustainable construction practices. Some of those renovations were asbestos abatement, solar panel installation, active chilled beam installation and a geothermal supply and return loop that connect to the rest of the campus’ geothermal loop. Additionally, a photovoltaic array will provide some of the building’s electrical power.

The building was reconfigured to improve and expand the tutoring center, create a test proctoring lab and create a video and photography lab. Additional classrooms and open computer labs have been added for students to use. Some student services, such as Trio Student Support Services will be relocated to Webb Hall in order to relieve the congestion in the student services office.

Webb Hall Gets $5 Million Face Lift

After contractors spent months to complete the renovations to Webb Hall, Lake Land students can now enjoy the newly remodeled facility.